

**Sent on behalf of John Yule**

### **Festive Services**

Having now reviewed the revenue generated by, and costs associated with, running the Festive Services in December, I am pleased to advise that we made a very healthy overall profit of £31,065 over the six days of operations. With 67% of ticket sales being for travel with catering and with catering on its own making a profit, this demonstrates the importance of our catering offering in attracting customers to the Railway. We have had some very positive feedback from passengers who appreciated the efforts made to make their trip a memorable experience. Attached is a photo taken by Paul Warrener of 46512 arriving at Boat with the first train of the day on 22 December.

None of this would have been possible without the hard work of all those who helped in one way or another to make this happen. There are too many to name here but you know who you are! On behalf of the Board please accept my thanks.

### **ORR Update**

We have also just received communications from the ORR confirming that they are satisfied with the actions we have taken to close out the Improvement Notice they served on the SR. We have created Standard Operating Procedures covering the Management of Special Trains / Special Events and Control of Access to the Driving Cab. We have also rewritten the SR Footplate Policy in response to the ORR Letter which raised some concerns about gaps in our Footplate Competence Management system.

Coupled with the various changes outlined in my January Update, this gives us great encouragement for the season ahead starting later this month with our Branch Line Services. If you are not already an active volunteer and would like to get more involved with any aspect of the Railway's operations, please don't hesitate to let me or Duncan Gilmour know. More help is always needed.

Best Wishes

**JOHN YULE**  
Interim Chair



**STRATHSPEY RAILWAY COMPANY LIMITED**